UMx-CAM Setup Compatibility and Security

Q: When do I need to setup the compatibility and security?

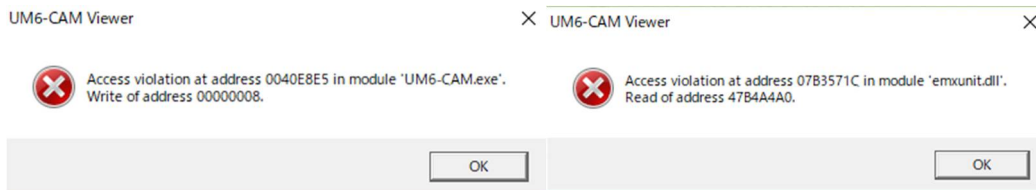A: When you encounter with following situations, please adjust the setting in **Properties**.

● Not able to activate the Device Control Mode.

It is because UMX-Cam software requires to access to System to control the microscope motor. But system does not allow it.

● When you see "Microscope is Found" but Connect button is white out.

Because the software was build up under Windows XP, therefore, for some new Operation system such as Win 8 and Win 10, you need to change compatibility to Win XP SP3.
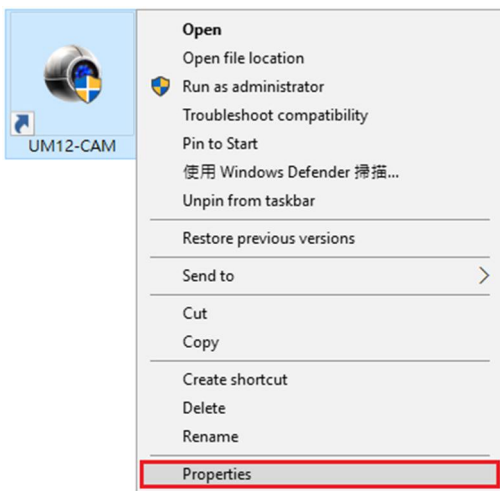
● Access Violation:0040E8E5, 07B3571C,

UM6-CAM Viewer	×
Access violation at address 0040E8E5 in module 'UM6-CAM.exe'. Write of address 00000008.	
OK	

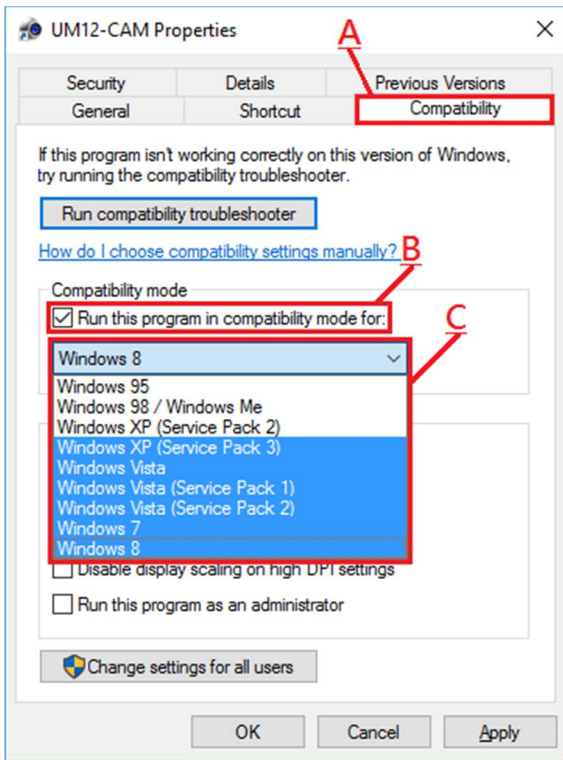| UM6-CAM Viewer	×
Access violation at address 07B3571C in module 'emxunit.dll'. Read of address 47B4A4A0.	
OK	

● Unable to turn on UMx-CAM software after Windows OS Update.

Please refer to following steps:

(a) Compatibility : Firstly, Right click the Vitiny software to open **Properties**

1. To run a program in compatibility mode (See screenshot below)

   (A) Click on **Compatibility** tab

   (B) Check the **Run this program in compatibility mode for** box

   (C) Click on the drop down menu arrow and select Windows XP (Service Pack 3)
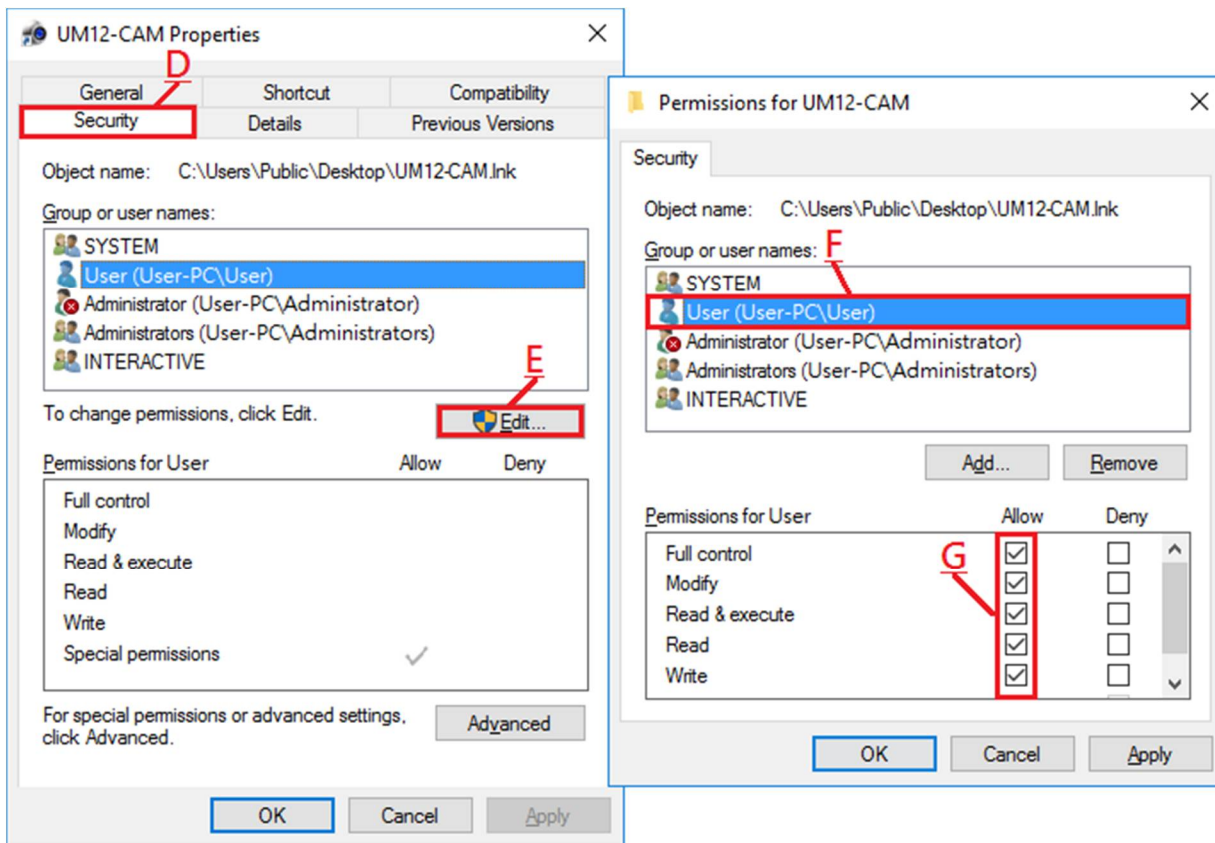
(b) Security:To change the permission for user (See screenshot below)

(D) Click on **Security** tab

(E) Click **Edit**, and (F) choose *User (User-PC\Administrator)** to edit permission for user

NOTE: *Name can be User or other according to computer setting.*

(G) Check all the **Allow** column, and click **OK** and **Apply**

(c) Double check and confirm **OK**.

If you still encounter with connection problem, please contact mltc@vitiny.com